

FPD Now Uses Video Remote Interpreting (VRI)

The Frederick Police Department is using Video Remote Interpreting (VRI), an on-demand service that provides communication between deaf or hard-of-hearing persons and hearing persons that are in the same location, utilizing an interpreter by way of a tablet using a cellular connection. VRI will be used for emergency situations and will not take the place of a certified interpreter for interviews.

“The Frederick Police Department is excited to join a growing list of law enforcement agencies from around the country that use Purple VRI to communicate with individuals who are deaf or hard of hearing, said Chief Ed Hargis. This program allows our officers to save valuable time in providing police assistance to the hearing impaired within minutes of arriving on the scene of an incident.”

Here is how it works:

